

## SMS Messaging – Privacy Policy

This Conversational SMS Consent Privacy Policy (“SMS Privacy Policy”) outlines the terms and conditions for us to use your personal information to communicate with you via SMS (“Short Message Service”) for conversational communication purposes. We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein.

### Privacy Policy for Conversational SMS Messages

This SMS Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information. We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Family Educational Rights and Privacy Act (“FERPA”), which generally restricts the release of your personal information. We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Telephone Consumer Protection Act (“TCPA”), and other relevant laws and regulations.

### Opt-In Consent for SMS Communication

We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Telephone Consumer Protection Act (“TCPA”), and other relevant laws and regulations. We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Telephone Consumer Protection Act (“TCPA”), and other relevant laws and regulations.

### Opt-In Consent

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All consent requests must be submitted in one of two ways:

1. By providing your Opt-In Consent for receiving SMS messages in writing by email or other electronic or hard-copy form.
2. By providing your Opt-In Consent for receiving SMS messages in writing by email or other electronic or hard-copy form.

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### Opt-Out Option

You may opt-out of receiving SMS messages from us at any time. To opt-out, you must provide us with your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Telephone Consumer Protection Act (“TCPA”), and other relevant laws and regulations. We will not use your personal information for any other purpose unless you have given us your explicit consent. The terms and conditions of our SMS Privacy Policy are outlined herein. This policy is subject to the Telephone Consumer Protection Act (“TCPA”), and other relevant laws and regulations.

## **Information We Collect**

We collect personal information that you provide to us when you engage in conversational SMS messaging with us.

This may include:

- Your phone number
- Messages exchanged during the conversation.

We use the information collected to:

- Provide and personalize our conversational SMS messaging service.
- Respond to your inquiries and requests.
- Communicate with you about services provided by us and reminders.

## **Data Security**

We implement security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

## **Disclosure of Information**

We do not disclose your personal information to third parties unless required by law or with your explicit consent. However, it may be necessary to share your information with service providers who assist us in delivering our messaging service, in complying with legal requirements, and to T76r-yPDrt6&S Prov6-6@X S&rv6U&S PurSuD@T To D@ DXr&&4&@T w6T7 p4Pow&ro fi& Dr& Uo446TT&- To protecting your privacy and the security of your personal information. Any information collected for the purpose of SMS communication will be handled in accordance with our SMS Privacy Policy. We will not share your mobile phone number or any other personal information with third parties for marketing purposes without your consent. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

## **Retention of Information**

We retain your personal information for as long as necessary to fulfill the purposes outlined in this SMS Privacy Policy, unless a longer retention period is required or permitted by law.

## **Children's Privacy**

Our service is not intended for children under the age of 13, and we do not knowingly collect personal information from children under this age. If you believe that we have inadvertently collected personal information from a child under 13, please contact us immediately, and we will take steps to delete such information.

## **Changes to this SMS Privacy Policy**

We reserve the right to update or modify this SMS Privacy Policy at any time. Any changes will be effective immediately upon posting the revised SMS Privacy Policy on our applicable intra-web

pages, website or through other communication channels. Your continued use of our service after the posting of any changes constitutes acceptance of those changes.

### **RingCentral Phone System**

-DT6&@T Pr6vDUy 6S 64PorTD@T Jor T7& T7&rDPuT6U ProU&SS D@- &@Sur6@X your Uo44u@6UDT6o@S Dr& S&Uur& D@- Pr6vDT& 6S our ToP Pr6or6Ty DT p4Pow&r ,Ou@S&86@X -",o fi6T7 T76r- PDrTy Du-6T6@X D@- U&rT6J6UDT6o@c our P7o@& S&rv6U&oUo4 Website: [www.ringcentral.com](http://www.ringcentral.com) &S So8uT6o@S T7DT Dr& -,E DSS, HIPAA and ISO compliant and that are SOC2+, SOC3, and HITRUST certified.

### **Data and Message Rates**

Standard message and data rates may apply to SMS messages sent and received. You are solely responsible for any fees or charges incurred from your mobile carrier related to SMS Uo44u@6UDT6o@ w6T7 p4Pow&ro -8&DS& v&r6Jy w6T7 your bqO – bo+68& q&Twor9 OP&rDTor SuU7 DS Verizon, AT&T, T-Mobile, etc. for data and messaging standard rates.

### **Frequency of Messages**

We strive to keep SMS communications to a reasonable frequency and relevance. You may expect to receive SMS messages from us only when necessary for reminders, enrollment and course information, or important updates related to our services. We do not engage in unsolicited marketing messages via SMS without your explicit consent.

### **Contact Us**

If you have any questions or concerns about this Conversational SMS Consent Policy or our SMS communication practices, please contact us at the following.

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pvD@S6x fgtg(  
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Website: [www.ringcentral.com](http://www.ringcentral.com) &S So8uT6o@S T7DT Dr& -,E

By using our conversational SMS messaging service, you consent to the terms of this SMS Privacy Policy.